



The Traveling Dojo

<https://www.travelingdojomartialarts.com>
membership@travelingdojomartialarts.com

Cancellation & Refund Policy

Updated May 31, 2025

Definitions

Start Date – The effective date of the membership agreement as specified by “start date” on the membership agreement.

End Date – The date on which the membership agreement expires or initially renews as specified by “end date” on the membership agreement.

Full Refund Period – The period beginning on the *Start Date* and ending seven calendar days later.

Cancellation – The entire agreement regarding cancellation and refunds.

Participant – The person to whom this agreement pertains as specified on the membership agreement.

Incorporated Agreements – Those other agreements and policies which comprise the entire agreement between the parties.

Standard Cancellation Policy – Membership agreements identified as “Standard” contract types.

Standard Cancellation Policy

This cancellation constitutes the **entire and exclusive agreement** regarding cancellation of membership and is incorporated in its entirety into the membership agreement. No other cancellation terms, conditions, or verbal agreements shall apply or be honored outside of this written policy and its incorporated agreements. In the event of conflict between these cancellation terms and terms specified in incorporated agreements, the terms that are more favorable to the participant shall prevail.

The cancellation policy applies to all programs regardless of the curriculum and instructional format, except as noted within this policy.

Registration fees, purchased apparel and equipment are not refundable or returnable, regardless of the program.



There is no cancellation fee for The Traveling Dojo's School and Youth Center programs or any of the free introductory programs offered to educational, recreational, youth, activity or other such organizations.

To cancel individual membership, which **are not** *Contract Commitment Memberships* or *Paid In Full Memberships* (see below), the participant must provide written notice via e-mail to membership@travelingdojomartialarts.com at least **fourteen (14) days prior** to participant's next scheduled payment. If notice is received **less than fourteen (14) days** before the next payment is due, the upcoming payment will be processed as scheduled. After that payment, no further payments will be charged, and the participant's membership will be canceled effective at the end of the participant's current billing cycle.

Verbal communication of cancellation **will not be accepted**, regardless of to whom the communication is directed.

Cancellation sent to any other e-mail address other than membership@travelingdojomartialarts.com **will not be accepted**.

Absence from class regardless of the duration of absence does not constitute notice of cancellation and does not qualify the participant for any refunds.

Membership may be suspended for up to three (3) months upon mutual written agreement between the parties. The agreement end date will be extended by the amount of the agreed upon suspension.

Participants enrolled in the **Pay As You Go** payment plan must provide written notice via e-mail to membership@travelingdojomartialarts.com at least **seven (7) days prior** to participant's next scheduled class. If notice is received **less than seven (7) days** before the participant's next scheduled class, payment for the next scheduled class will be processed as scheduled. After that payment, no further payments will be charged, no further classes will be scheduled unless a new membership agreement is signed, and the participant's membership will be canceled effective on the date of the participant's last processed payment.

Full Refunds

Membership can be canceled **within the Full Refund Period** for a refund of all monies paid to The Traveling Dojo for the applicable membership. The participant must provide written notice **within the Full Refund Period** via e-mail to membership@travelingdojomartialarts.com to request a full refund.

No other full refunds will be given.



Partial Refunds

If The Traveling Dojo is closed or unable to provide services for a month or more, you are entitled to your choice of either an extension of your program or a **prorated refund**. If closing is not the fault of The Traveling Dojo, we are entitled to choose either the extension or the prorated refund.

No other partial refunds will be given.

Contract Commitment Memberships – Non-Cancellable

The participant understands that this membership has a commitment term established at the time of enrollment and is not subject to cancellation. Because significant discounts have been provided, and space and resources are reserved based on enrollment, payments are non-refundable and non-transferable. We encourage all participants to take full advantage of the program offerings to get the maximum benefit from their membership.

Paid-In-Full Membership – Non-Cancellable

The participant understands that this membership is paid in full at the time of enrollment and is not subject to cancellation. Because significant discounts have been provided, and space and resources are reserved based on enrollment, payments are non-refundable and non-transferable. We encourage all participants to take full advantage of the program offerings to get the maximum benefit from their membership.

We are committed to supporting our members, and if you experience special circumstances that impact your participation, please reach out to us — while refunds are not guaranteed, we are happy to discuss possible accommodations.

Acknowledgment

By participating in The Traveling Dojo's martial arts and self-defense programs, you agree to abide by this Cancellation & Refund Policy. Your cooperation helps us maintain a safe, respectful, and productive environment for all.